My Health Record

Statistics and Insights

JUNE 2020

The Australian Digital Health Agency publishes a range
of statistics about how My Health Record is being used
by healthcare provider organisations and patients.
The statistics include information about registrations,
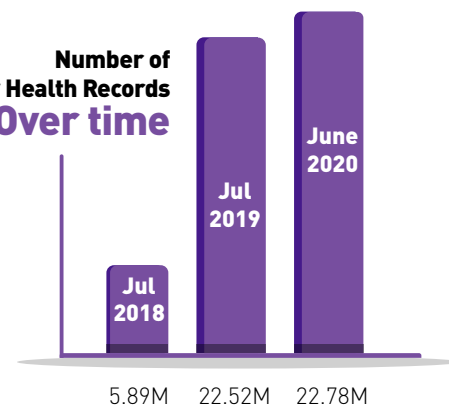document uploads and prescription/dispense documents.
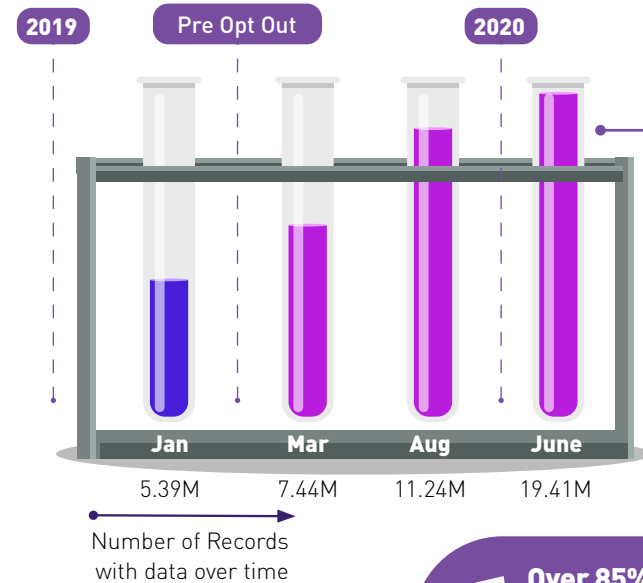
The Big Picture

22.78M Total My Health Records

When you have a My Health Record your health information can be viewed securely online from anywhere, at any time - even if you move or travel interstate. You and your healthcare providers can also access your health information from any computer or device that's connected to the internet.

An increase of 260,000 records since July 2019.
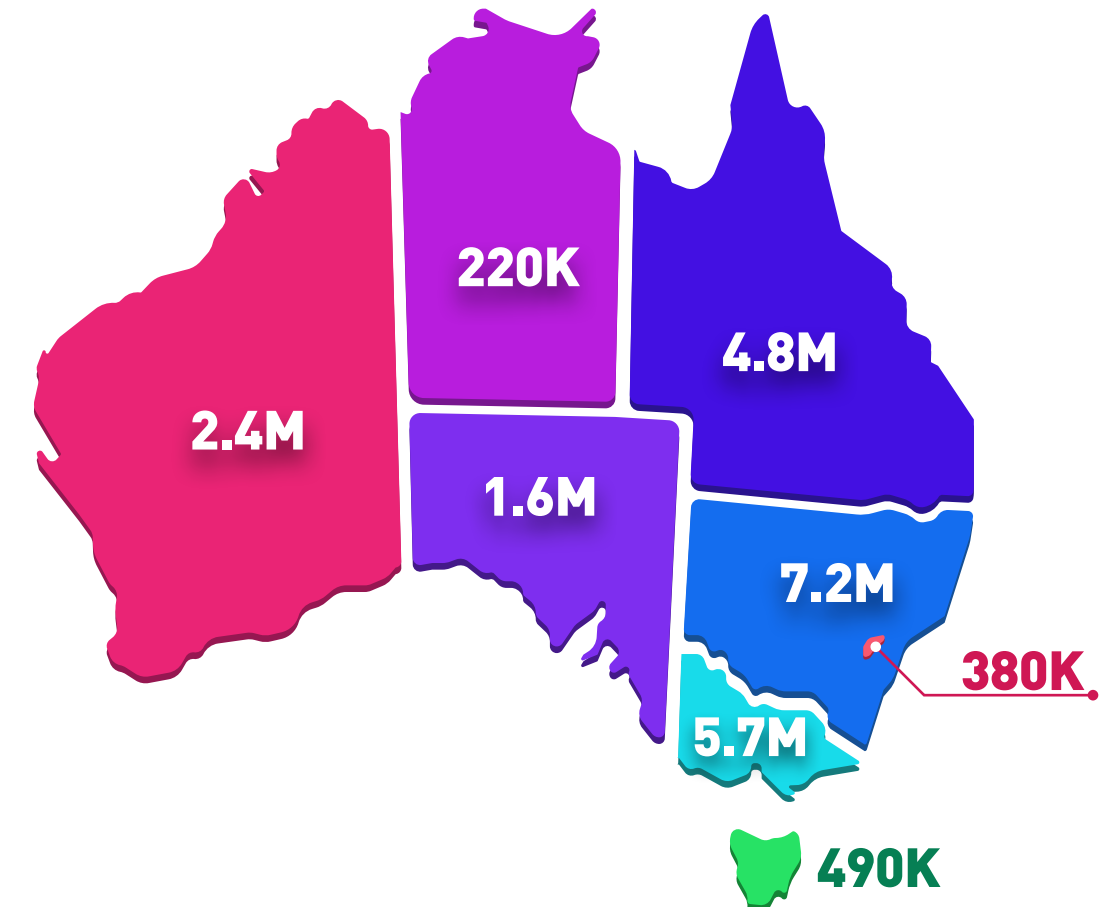
Number of My Health Records Over time

Jul 2018 — 5.89M
Jul 2019 — 22.52M
June 2020 — 22.78M

Over 19.4M records now have data in them

2019 | Pre Opt Out | 2020

Jan — 5.39M
Mar — 7.44M
Aug — 11.24M
June — 19.41M

Number of Records with data over time

Over 85% of all records now have data in them

Records by state

2.4M
220K
4.8M
1.6M
7.2M
380K
5.7M
490K

What's inside?

2.09B Documents uploaded to My Health Record

From medical histories to the latest blood tests, from pathology reports to advanced care plans, more vital health information is now securely stored and available when needed.

There are 220M documents in the system that have been uploaded by consumers or healthcare providers.

Over 75M Clinical Documents

Documents uploaded by a healthcare provider like hospitals, pathologists and radiologists.

An increase of more than 4 million documents in June.

Nearly 143M Medicine Documents

Documents uploaded by healthcare providers like pharmacies and GPs.

An increase of nearly 7 million documents in June.

1.87B Medicare Documents

Documents uploaded by government agencies like Services Australia and Veterans' Affairs.

315K Consumer Documents

Documents uploaded by people

Key Insight

There has been an increase of more than 28% of all records with data in them since March. A recent survey showed that for 25% of healthcare providers using the system it prevented a medicine error.

How are people using it?

Nearly
15 million
people had their
Immunisation Register uploaded

More than a 50% increase since March due to a bulk upload of these important documents.

Over
1.5 million
people had their
Organ Donor Register uploaded

"We rely on My Health Record to keep us updated on patient pathology, imaging, medication, dispensing and history records. We can see what other doctors have requested and performed, overcoming the delays waiting for records requested from other practices. We can also see what scripts were dispensed. This helped us a lot with the recent COVID-19 test results, where it was quicker to see the result on the patient's My Health Record than to join the phone queue to get the result."

Dr Yolande Knight,
Senior Medical Officer,
Wirraka Maya Health Service Aboriginal Corporation

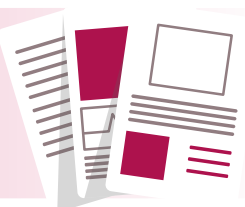## What are the top 3 documents people have added themselves?

1 **201,200**
Health Summaries

2 **60,020**
Health Notes

3 **28,190**
Advance Care Directive Custodian Reports

Australians have uploaded over
315,000
documents in total

What do people view the most?

More people are looking at their
Pathology reports
in their record, with more than
160,000 views

That's more than a **50% increase** since February

What about security and privacy?

More than
37,000 Australians
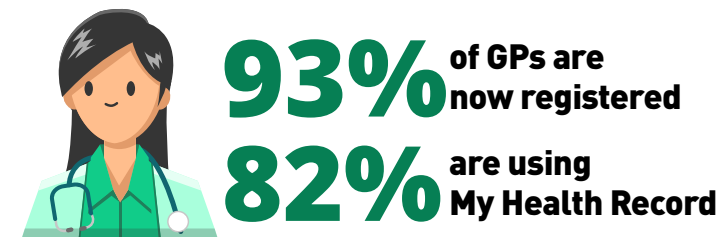**have placed advanced access controls on their records**

Remember, you can decide which healthcare providers can view or update your record. You can also choose what information you'd like to share.
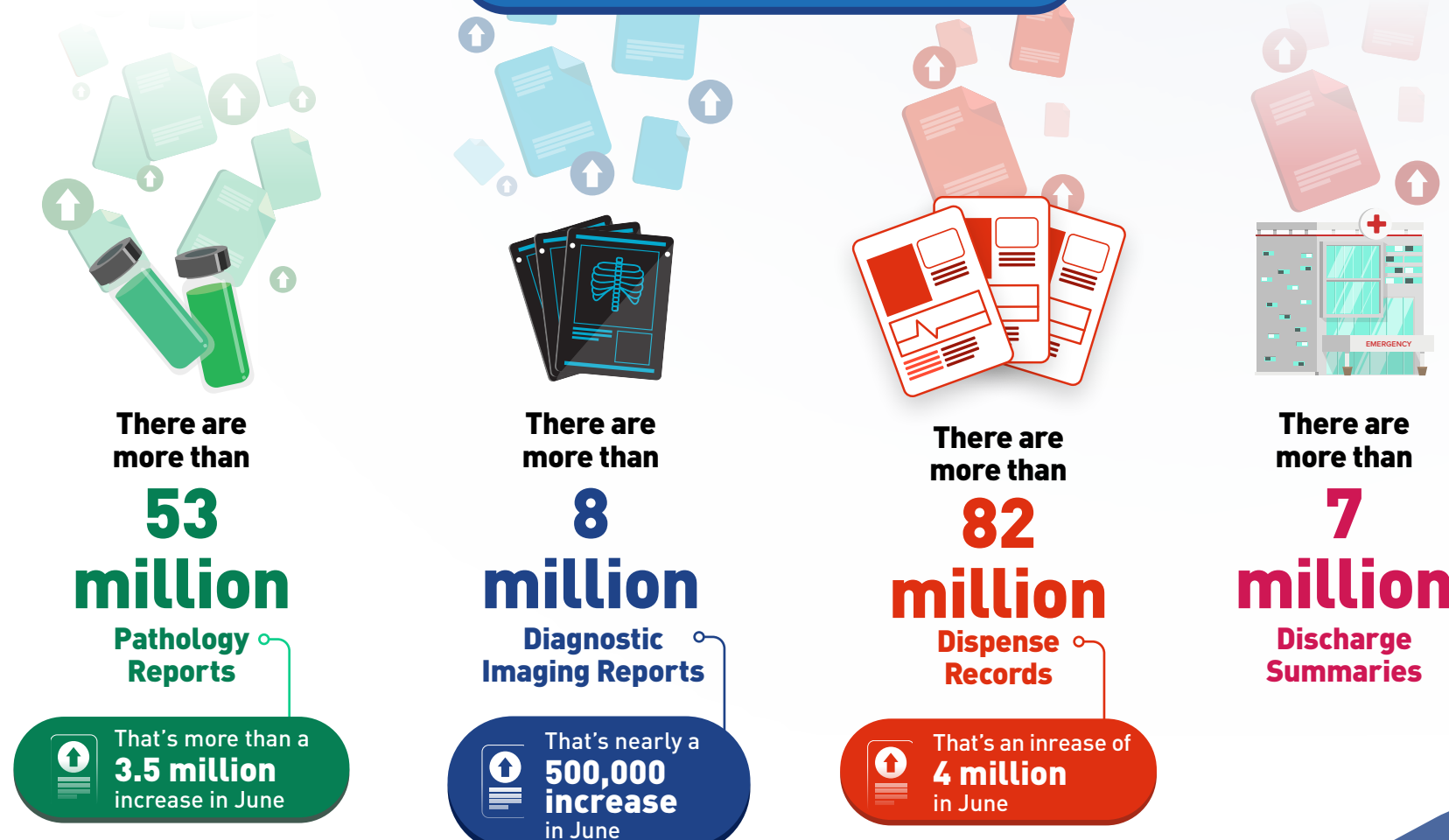
Key Insight
It's important to remember **not to put your health on hold**. Doctors, nurses and mental health professionals can now deliver Medicare-subsidised services, including mental health support, via telehealth to all Australians.
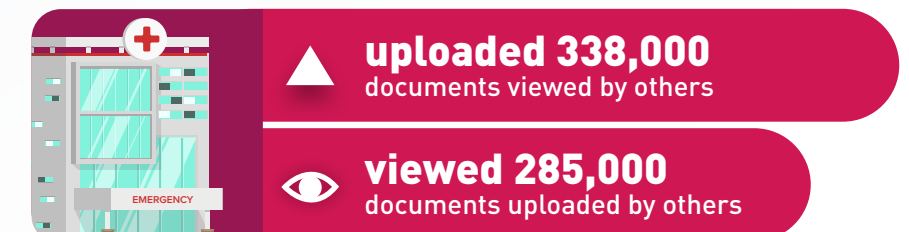
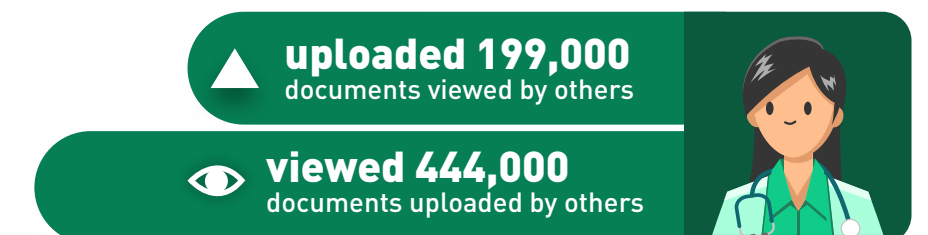# How are healthcare providers using it?

99% of pharmacies are now registered

That's a **2% increase** since May

81% are using My Health Record

That's another **3% increase** in June

93% of GPs are now registered

82% are using My Health Record

95% of public hospitals are now registered

91% are using My Health Record

How many documents are in the system now?

There are more than

53 million
Pathology Reports

That's more than a **3.5 million** increase in June

There are more than

8 million
Diagnostic Imaging Reports

That's nearly a **500,000 increase** in June

There are more than

82 million
Dispense Records

That's an inrease of **4 million** in June

There are more than

7 million
Discharge Summaries

How have healthcare provider views and uploads changed over time?

Public Hospitals

▲ uploaded 338,000 documents viewed by others

👁 viewed 285,000 documents uploaded by others

General Practitioners

▲ uploaded 199,000 documents viewed by others

👁 viewed 444,000 documents uploaded by others

Key Insight

Retail pharmacies and GP's are the biggest healthcare provider contributors of documents to the system but public hospitals are catching up quickly and their viewing activity has overtaken GP's since the start of March.